

## SERVICE REPORT

<p><b>Heritage Aged Care - Twin Parks Reservoir</b></p> <p>33 Blake Street          Reservoir          Victoria 3073</p>	<p><b>Report Number R-01888</b></p> <p><b>Reference</b></p> <p><b>Service Date: 11th December 2024</b></p>
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<b>Scope of Works</b>
Path of Travel & Discharge to Exit (2012): Quarterly (28)

<b>0</b>	<b>Critical Defects</b>	A defect that renders a system inoperative.
<b>1</b>	<b>Non-critical Defects</b>	A system impairment not likely to critically affect the operation of the system.
<b>11</b>	<b>Non-conformances</b>	Missing information or incorrect feature that does not affect the system operation.
<b>1</b>	<b>Recommendations</b>	A modification suggested to improve the system performance.
<b>0</b>	<b>Informational Notes</b>	Detailed advice or general comment.
<b>21</b>	<b>Passed Assets</b>	

<b>Servicing Summary</b>		
<b>Service</b>	<b>Asset</b>	<b>Quantity</b>
Path of Travel & Discharge to Exit (2012): Quarterly	12 - Path of Travel & Discharge to Exit	28

<b>Maintenance</b>		
<b>Path of Travel &amp; Discharge to Exit (2012): Quarterly</b>		
<b>Asset</b>		<b>Status</b>
055 - Path of Travel & Discharge to Exit Fire Isolated Stairs	1st floor east	<b>FAIL</b>

Asset	Status
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**Non-conformance**

ID: 2545 [↗](#)

Added: 11th Dec 2024 11:48AM  
Last Verified: 11th Dec 2024 11:48AM

**Description:**

Area used for storage blocking path of egress

**Resolution:**



Click photos to enlarge

<b>054 - Path of Travel &amp; Discharge to Exit Fire Isolated Stairs</b>	1st floor east	<b>PASS</b>
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<b>053 - Path of Travel &amp; Discharge to Exit Fire Isolated Stairs</b>	1st floor east	<b>PASS</b>
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<b>052 - Path of Travel &amp; Discharge to Exit Fire Isolated Stairs</b>	1st floor east	<b>PASS</b>
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<b>051 - Path of Travel &amp; Discharge to Exit Path of Travel</b>	1st floor staff room	<b>PASS</b>
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<b>W G.7 - Path of Travel &amp; Discharge to Exit Exit Door</b>	West Kitchen	<b>PASS</b>
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Asset	Status
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**W G.6 - Path of Travel & Discharge to Exit Exit Door**

West exit door adjacent to C12

**FAIL**



**Non-conformance** Added: 12th Sep 2024 9:03AM  
 ID: 1580 [↗](#) Last Verified: 12th Sep 2024 9:03AM

**Description:**  
 Non-Conformance

**Resolution:**



[Click photos to enlarge](#)

**W G.5 - Path of Travel & Discharge to Exit Exit Door**

West south lounge

**FAIL**



**Non-critical defect** Added: 28th Mar 2024 3:14PM  
 ID: 633 [↗](#) Last Verified: 28th Mar 2024 3:15PM

**Description:**  
 Egress doors won't open during fire alarm  
 Door damaged, mag release ok.

**Resolution:**

**Location:**  
 West south lounge

**Quote:** **ACTIONED** [↗](#)



[Click photos to enlarge](#)

**W G.4 - Path of Travel & Discharge to Exit Exit Door**

West exit door adjacent to A7

**PASS**

Asset	Status
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**W G.3 - Path of Travel & Discharge to Exit Exit Door**      West exit door in laundry      **FAIL**

**Non-conformance**      Added: 11th Dec 2024 11:37AM  
 ID: 2544 [↗](#)      Last Verified: 11th Dec 2024 11:37AM

**Description:**  
 Chairs stored in path of egress

**Resolution:**

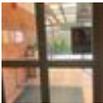


Click photos to enlarge

**W G.2 - Path of Travel & Discharge to Exit Exit Door**      West exit gate in the courtyard      **PASS**



**W G.1 - Path of Travel & Discharge to Exit Exit Door**      West exit door near nurse station      **PASS**



**E G.16 - Path of Travel & Discharge to Exit Exit Door**      East kitchen storage room      **PASS**



**Asset**

**Status**

**Non-conformance**

ID: 1579 [↗](#)

Added: 12th Sep 2024 8:58AM

Last Verified: 12th Sep 2024 8:59AM

**Description:**

Non-Conformance

**Resolution:**



Click photos to enlarge

**E G.15 - Path of Travel & Discharge to Exit Exit Door**

East exit door to carpark

**PASS**



**E G.13 - Path of Travel & Discharge to Exit Exit Door**

East theatre exit door left

**PASS**



**E G.14 - Path of Travel & Discharge to Exit Exit Door**

East fire exit door adjacent to theatre courtyard

**PASS**



**Recommendation**

ID: 2542 [↗](#)

Added: 11th Dec 2024 11:23AM

Last Verified: 11th Dec 2024 11:23AM

**Description:**

Bags of sand to be removed and stored elsewhere

**Resolution:**



Click photos to enlarge

**E G.12 - Path of Travel & Discharge to Exit Exit Door**

East theatre exit door right

**PASS**

Asset		Status
		
<b>E G.11 - Path of Travel &amp; Discharge to Exit Exit Door</b>	East exit gate onto blake street	<span style="background-color: green; color: white; padding: 2px 5px;">PASS</span>
		
<b>E G.10 - Path of Travel &amp; Discharge to Exit Exit Door</b>	East ground exit doors adjacent to Laundry	<span style="background-color: red; color: white; padding: 2px 5px;">FAIL</span>
		
<p><b>Non-conformance</b> <span style="float: right;">Added: 12th Sep 2024 8:31AM</span></p> <p>ID: 1573 <a href="#">↗</a> <span style="float: right;">Last Verified: 12th Sep 2024 8:32AM</span></p> <p><b>Description:</b> Non-Conformance</p> <p><b>Resolution:</b></p> <p><b>Location:</b> Exit doors adjacent to laundry</p> <div style="display: flex; align-items: center;">  </div> <p><a href="#">Click photos to enlarge</a></p>		
<b>E G.9 - Path of Travel &amp; Discharge to Exit Exit Door</b>	East exit doors adjacent to room F18	<span style="background-color: green; color: white; padding: 2px 5px;">PASS</span>
		
<b>E G.8 - Path of Travel &amp; Discharge to Exit Exit Door</b>	East fire stairs adjacent to room F16	<span style="background-color: green; color: white; padding: 2px 5px;">PASS</span>
		
<b>E G.7 - Path of Travel &amp; Discharge to Exit Exit Door</b>	East exit gate onto davis street	<span style="background-color: green; color: white; padding: 2px 5px;">PASS</span>

Asset	Status
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**E G.6 - Path of Travel & Discharge to Exit Exit Door**

East exit doors adjacent to room F15

**PASS**



**E G.5 - Path of Travel & Discharge to Exit Exit Door**

East exit doors adjacent to room E3

**PASS**



**E G.4 - Path of Travel & Discharge to Exit Exit Door**

East exit doors adjacent to room D6

**FAIL**



**Non-conformance** Added: 11th Dec 2024 11:30AM  
 ID: 2543 [↗](#) Last Verified: 11th Dec 2024 11:31AM

**Description:**  
 Wheel chairs stored in path of egress

**Resolution:**



[Click photos to enlarge](#)

**E G.3 - Path of Travel & Discharge to Exit Exit Door**

East fire stairs adjacent to room D4

**PASS**



**E G.2 - Path of Travel & Discharge to Exit Exit Door**

East ground reception fire stairs

**FAIL**

Asset	Status
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**Non-conformance**

ID: 601 [↗](#)

Added: 28th Mar 2024 12:41PM  
Last Verified: 28th Mar 2024 12:43PM

**Description:**

Combustible material under the stair well. NBN cabinet shouldn't be located in stairwell.

**Resolution:**

**Location:**

East ground reception fire stairs



Click photos to enlarge

**E G.1 - Path of Travel & Discharge to Exit Automatic Doors**

East main entrance

PASS



## Repairs

**E G.14 - Path of Travel & Discharge to Exit Exit Door**

East fire exit door adjacent to theatre courtyard

PASS



Click photos to enlarge

RESOLVED

**Non-conformance**

ID: 988 [↗](#)

Added: 17th Jun 2024 7:39AM  
Last Verified: 17th Jun 2024 7:39AM

**Description:**

Non-Conformance

**Before**

**After**



Click photos to enlarge

Parts/Labour	Quantity
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**RESOLVED**

**Non-conformance**

Added: 28th Mar 2024 1:10PM

ID: 604 [↗](#)

Last Verified: 28th Mar 2024 1:12PM

**Description:**

Combustible material

**Location:**

East fire exit door adjacent to theatre courtyard

**Before**

**After**



Click photos to enlarge

**Parts/Labour**

**Quantity**

**E G.5 - Path of Travel & Discharge to Exit Exit Door**

East exit doors adjacent to room E3

**PASS**



Click photos to enlarge

**RESOLVED**

**Non-conformance**

Added: 12th Sep 2024 8:44AM

ID: 1576 [↗](#)

Last Verified: 12th Sep 2024 8:45AM

**Description:**

Non-Conformance

**Before**

**After**



Click photos to enlarge

**Parts/Labour**

**Quantity**

**E G.6 - Path of Travel & Discharge to Exit Exit Door**

East exit doors adjacent to room F15

**PASS**



Click photos to enlarge

**RESOLVED**

**Non-conformance**

Added: 12th Sep 2024 8:38AM

ID: 1575 [↗](#)

Last Verified: 12th Sep 2024 8:39AM

**Description:**

Non-Conformance

**Location:**

Exit door adjacent to F15

**Before**

**After**



Click photos to enlarge

**Parts/Labour**

**Quantity**

**Signoff**

Maintenance has been carried out in accordance with Part 15 of the Victorian Building Regulations 2018.

**Technician**

**Date/Time**

**Accreditations**

**Signature**

Micra Service  
Technician

11th Dec 2024  
11:55AM

Mike Alford

11th Dec 2024  
11:55AM

**Company Accreditations:**