

## SERVICE REPORT

<p><b>Heritage Aged Care - Twin Parks Reservoir</b></p> <p>33 Blake Street          Reservoir          Victoria 3073</p>	<p><b>Report Number R-00781</b></p> <p><b>Reference</b></p> <p><b>Service Date: 12th September 2024</b></p>
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<b>Scope of Works</b>
Path of Travel & Discharge to Exit (2012): Quarterly (28)

<b>0</b>	<b>Critical Defects</b>	A defect that renders a system inoperative.
<b>2</b>	<b>Non-critical Defects</b>	A system impairment not likely to critically affect the operation of the system.
<b>10</b>	<b>Non-conformances</b>	Missing information or incorrect feature that does not affect the system operation.
<b>0</b>	<b>Recommendations</b>	A modification suggested to improve the system performance.
<b>0</b>	<b>Informational Notes</b>	Detailed advice or general comment.
<b>230</b>	<b>Passed Assets</b>	

<b>Servicing Summary</b>		
<b>Service</b>	<b>Asset</b>	<b>Quantity</b>
Path of Travel & Discharge to Exit (2012): Quarterly	12 - Path of Travel & Discharge to Exit	28

<b>Maintenance</b>		
<b>Path of Travel &amp; Discharge to Exit (2012): Quarterly</b>		
<b>Asset</b>		<b>Status</b>
055 - Path of Travel & Discharge to Exit Fire Isolated Stairs	1st floor east	<span style="background-color: #27ae60; color: white; padding: 2px 5px; border-radius: 3px;">PASS</span>

Asset	Status
	
<b>054 - Path of Travel &amp; Discharge to Exit Fire Isolated Stairs</b>	1st floor east <span style="float: right;"><b>PASS</b></span>
	
<b>053 - Path of Travel &amp; Discharge to Exit Fire Isolated Stairs</b>	1st floor east <span style="float: right;"><b>PASS</b></span>
	
<b>052 - Path of Travel &amp; Discharge to Exit Fire Isolated Stairs</b>	1st floor east <span style="float: right;"><b>PASS</b></span>
	
<b>051 - Path of Travel &amp; Discharge to Exit Path of Travel</b>	1st floor staff room <span style="float: right;"><b>PASS</b></span>
	
<b>W G.7 - Path of Travel &amp; Discharge to Exit Exit Door</b>	West Kitchen <span style="float: right;"><b>PASS</b></span>
	
<b>W G.6 - Path of Travel &amp; Discharge to Exit Exit Door</b>	West exit door adjacent to C12 <span style="float: right;"><b>FAIL</b></span>
	

Asset	Status
<p><b>Non-conformance</b> ID: 1580 <a href="#">↗</a></p> <p><b>Description:</b> Non-Conformance</p> <p><b>Resolution:</b></p>  <p>Click photos to enlarge</p>	<p>Added: 12th Sep 2024 9:03AM Last Verified: 12th Sep 2024 9:03AM</p>
<p><b>W G.5 - Path of Travel &amp; Discharge to Exit Exit Door</b></p>	<p>West south lounge <span style="float: right;"><b>FAIL</b></span></p>
	
<p><b>Non-critical defect</b> ID: 633 <a href="#">↗</a></p> <p><b>Description:</b> Egress doors won't open during fire alarm Door damaged, mag release ok.</p> <p><b>Resolution:</b></p> <p><b>Location:</b> West south lounge</p> <p><b>Quote:</b> <span style="background-color: green; color: white; padding: 2px;">ACTIONED</span> <a href="#">↗</a></p>  <p>Click photos to enlarge</p>	<p>Added: 28th Mar 2024 3:14PM Last Verified: 28th Mar 2024 3:15PM</p>
<p><b>W G.4 - Path of Travel &amp; Discharge to Exit Exit Door</b></p>	<p>West exit door adjacent to A7 <span style="float: right;"><b>PASS</b></span></p>
	
<p><b>W G.3 - Path of Travel &amp; Discharge to Exit Exit Door</b></p>	<p>West exit door in laundry <span style="float: right;"><b>PASS</b></span></p>
<p><b>W G.2 - Path of Travel &amp; Discharge to Exit Exit Door</b></p>	<p>West exit gate in the courtyard <span style="float: right;"><b>PASS</b></span></p>

Asset		Status
		
<b>W G.1 - Path of Travel &amp; Discharge to Exit Exit Door</b>	West exit door near nurse station	<span style="background-color: green; color: white; padding: 2px 5px;">PASS</span>
		
<b>E G.16 - Path of Travel &amp; Discharge to Exit Exit Door</b>	East kitchen storage room	<span style="background-color: red; color: white; padding: 2px 5px;">FAIL</span>
		
<b>Non-conformance</b> ID: 1579 <a href="#">↗</a>		Added: 12th Sep 2024 8:58AM Last Verified: 12th Sep 2024 8:59AM
<b>Description:</b> Non-Conformance		
<b>Resolution:</b>		
		
Click photos to enlarge		
<b>E G.15 - Path of Travel &amp; Discharge to Exit Exit Door</b>	East exit door to carpark	<span style="background-color: green; color: white; padding: 2px 5px;">PASS</span>
		
<b>E G.13 - Path of Travel &amp; Discharge to Exit Exit Door</b>	East theatre exit door left	<span style="background-color: green; color: white; padding: 2px 5px;">PASS</span>
		
<b>E G.14 - Path of Travel &amp; Discharge to Exit Exit Door</b>	East fire exit door adjacent to theatre courtyard	<span style="background-color: green; color: white; padding: 2px 5px;">PASS</span>

Asset

Status



Non-conformance

ID: 988 [↗](#)

Added: 17th Jun 2024 7:39AM

Last Verified: 17th Jun 2024 7:39AM

Description:

Non-Conformance

Resolution:



Click photos to enlarge

Non-conformance

ID: 604 [↗](#)

Added: 28th Mar 2024 1:10PM

Last Verified: 28th Mar 2024 1:12PM

Description:

Combustible material

Resolution:

Location:

East fire exit door adjacent to theatre courtyard



Click photos to enlarge

E G.12 - Path of Travel & Discharge to Exit Exit Door

East theatre exit door right

PASS



E G.11 - Path of Travel & Discharge to Exit Exit Door

East exit gate onto blake street

PASS



E G.10 - Path of Travel & Discharge to Exit Exit Door

East ground exit doors adjacent to Laundry

FAIL



Asset	Status
<b>Non-conformance</b> ID: 1573 <a href="#">↗</a>	Added: 12th Sep 2024 8:31AM Last Verified: 12th Sep 2024 8:32AM
<b>Description:</b> Non-Conformance  <b>Resolution:</b> <b>Location:</b> Exit doors adjacent to laundry	
	
<a href="#">Click photos to enlarge</a>	

**E G.9 - Path of Travel & Discharge to Exit Exit Door** East exit doors adjacent to room F18 **PASS**



**E G.8 - Path of Travel & Discharge to Exit Exit Door** East fire stairs adjacent to room F16 **PASS**



**E G.7 - Path of Travel & Discharge to Exit Exit Door** East exit gate onto davis street **PASS**



**E G.6 - Path of Travel & Discharge to Exit Exit Door** East exit doors adjacent to room F15 **FAIL**



Asset	Status
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<p><b>Non-conformance</b> ID: 1575 <a href="#">↗</a></p> <p><b>Description:</b> Non-Conformance</p> <p><b>Resolution:</b></p> <p><b>Location:</b> Exit door adjacent to F15</p>  <p><a href="#">Click photos to enlarge</a></p>	<p>Added: 12th Sep 2024 8:38AM Last Verified: 12th Sep 2024 8:39AM</p>
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<b>E G.5 - Path of Travel &amp; Discharge to Exit Exit Door</b>	East exit doors adjacent to room E3	<b>FAIL</b>
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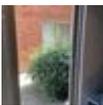


<p><b>Non-conformance</b> ID: 1576 <a href="#">↗</a></p> <p><b>Description:</b> Non-Conformance</p> <p><b>Resolution:</b></p>  <p><a href="#">Click photos to enlarge</a></p>	<p>Added: 12th Sep 2024 8:44AM Last Verified: 12th Sep 2024 8:45AM</p>
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<b>E G.4 - Path of Travel &amp; Discharge to Exit Exit Door</b>	East exit doors adjacent to room D6	<b>PASS</b>
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<b>E G.3 - Path of Travel &amp; Discharge to Exit Exit Door</b>	East fire stairs adjacent to room D4	<b>PASS</b>
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<b>E G.2 - Path of Travel &amp; Discharge to Exit Exit Door</b>	East ground reception fire stairs	<b>FAIL</b>
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**Asset**

**Status**



**Non-conformance**

ID: 601 [↗](#)

Added: 28th Mar 2024 12:41PM

Last Verified: 28th Mar 2024 12:43PM

**Description:**

Combustible material under the stair well. NBN cabinet shouldn't be located in stairwell.

**Resolution:**

**Location:**

East ground reception fire stairs



[Click photos to enlarge](#)

**E G.1 - Path of Travel & Discharge to Exit Automatic Doors**

East main entrance

**PASS**



**Repairs**

**051 - Path of Travel & Discharge to Exit Path of Travel**

1st floor staff room

**PASS**



[Click photos to enlarge](#)

**RESOLVED**

**Non-conformance**

Added: 2nd Apr 2024 7:58AM

ID: 649 [↗](#)

Last Verified: 2nd Apr 2024 8:38AM

**Description:**

Stairs require installation of anti slip stair nosing to ensure safe egress

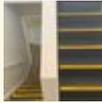
**Location:**

1st floor staff room

**Before**



**After**



Click photos to enlarge

**Parts/Labour**

**Quantity**

**E G.12 - Path of Travel & Discharge to Exit Exit Door**

East theatre exit door right

**PASS**



Click photos to enlarge

**RESOLVED**

**Non-critical defect**

Added: 17th Jun 2024 7:34AM

ID: 987 [↗](#)

Last Verified: 17th Jun 2024 7:35AM

**Description:**

Non-Critical Defect

**Location:**

EG 12

**Before**



**After**



Click photos to enlarge

**Parts/Labour**

**Quantity**

**E G.8 - Path of Travel & Discharge to Exit Exit Door**

East fire stairs adjacent to room F16

**PASS**



Click photos to enlarge

**RESOLVED**

**Non-conformance**

Added: 12th Sep 2024 8:35AM

ID: 1574 [↗](#)

Last Verified: 12th Sep 2024 8:37AM

**Description:**

Non-Conformance

**Location:**

Exit door adjacent to F15



Click photos to enlarge

**Parts/Labour**

**Quantity**

**Signoff**

Maintenance has been carried out in accordance with Part 15 of the Victorian Building Regulations 2018.

**Technician**

**Date/Time**

**Accreditations**

**Signature**

Micra Service  
Technician

12th Sep 2024  
3:06PM

Mike Alford

12th Sep 2024  
3:06PM

**Company Accreditations:**